

Setting Up Exams with SmarterProctoring 2.0 Student's Guide

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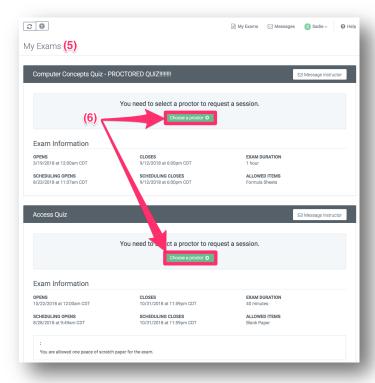
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Scheduling a Proctored Exam through College Assessment Center

- 1. Login to Canvas
- 2. Select the course you are scheduling the proctored exam for from the Dashboard
- 3. Click SmarterProctoring on the course navigation menu
- 4. Click **Authorize** when the SmarterProctoring 2.0 pop-up displays, stating SmarterProctoring is requesting access to your account

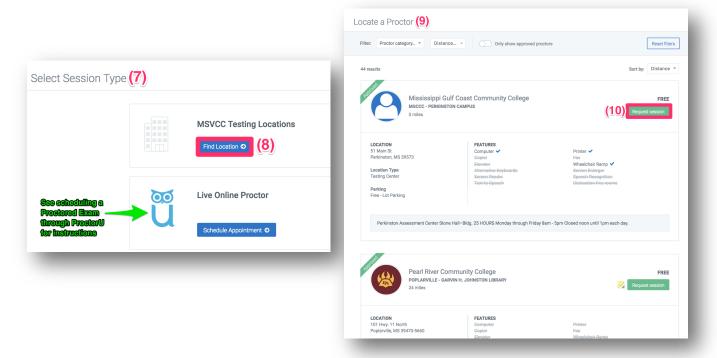


- 5. This will take you to the My Exams screen
 - All proctored exams for this course will appear on this screen
 - Exam information will include:
 - Test Name
 - Open/Close Dates
 - Scheduling Dates
 - Exam Duration (time limit)
 - Allowed Items
- Click Choose a proctor to schedule a proctored exam
 - NOTE: You must Choose a Proctor for each individual proctored exam

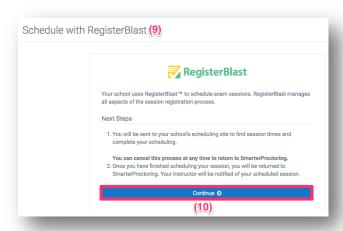


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- 7. The **Select Session Type** page will display
- 8. Select Find Location, under MSVCC Testing Locations
- 9. The **Locate a Proctor** page will display
- 10. Click **Request Session** to schedule an appointment at the nearing testing location **Note:** the results listed are based on assessment centers in your geographical location



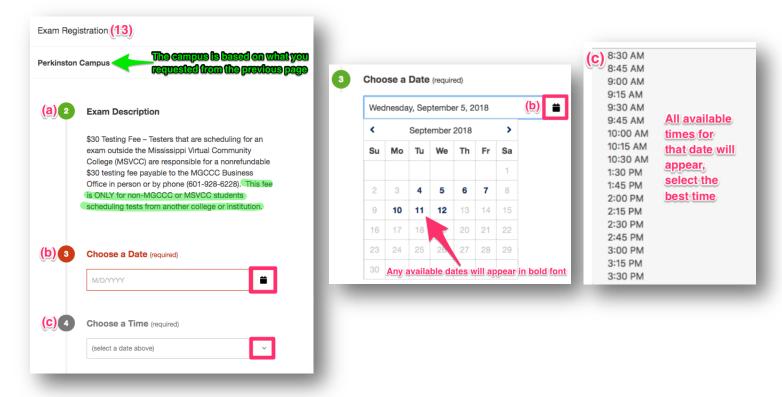
- 11. The Schedule with RegisterBlast screen will appear
- 12. Click Continue



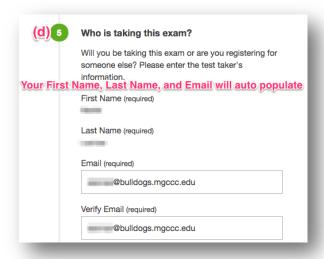
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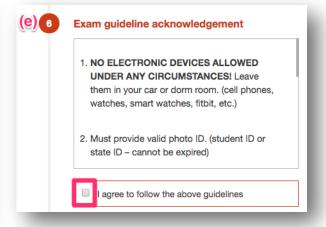
13. The Exam Registration page will display

- a. Exam Description
- b. Choose a Date (required) click the calendar icon and select the date
- c. Choose a Time (required) click the time that works for your schedule



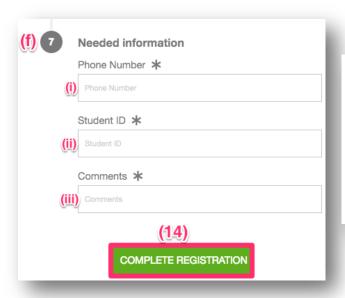
- d. Who is taking this exam? This information should auto-fill
- e. Exam guideline acknowledgment Click "I agree to follow the above guidelines"

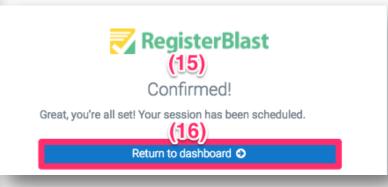




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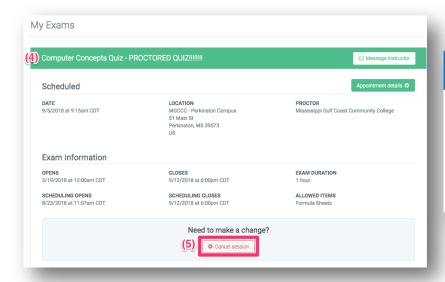
- f. Needed Information all items are required
 - i. Phone Number
 - ii. Student ID (M#)
 - iii. Comments just type a letter or symbol if you do not have a comment
- 14. Click Complete Registration
- 15. The RegisterBlast Confirmation screen will appear
- 16. Click Return to dashboard

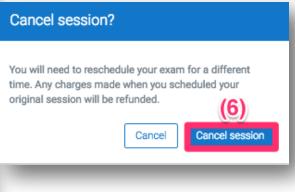




Cancelling an Appointment through College Assessment Center

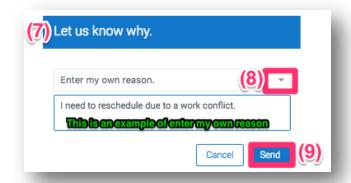
- 1. Login to Canvas
- 2. Select your course from the Dashboard
- 3. Click **SmarterProctoring** on the course navigation menu
- 4. Locate the exam you wish to cancel
- 5. Click Cancel Session
- 6. A cancel session box will display, click Cancel Session





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- 7. A let us know why box will display
- 8. Select the reason from the **drop-down menu**:
 - a. I need to change the time
 - b. I am having technical issues and need to cancel
 - c. Enter my own reason
- 9. Click Send
- 10. Follow the instructions in scheduling an exam in order to reschedule the appointment



ProctorU

ProctorU is a live online proctoring service that allows you to take your exam from the comfort of your home. ProctorU watches students take exams online using webcams and screen-sharing technology.

Requirements for using ProctorU:

- 1. A webcam and microphone
- 2. High-speed internet connection
- 3. Latest version of the Google Chrome browser
- 4. ProctorU extension http://bit.ly/proctoruchrome installed and enabled in Chrome
- 5. A private, well-lit testing environment
- 6. Windows Vista (or newer) and Mac OS X 10.5 (or newer) are supported!

NOTE: <u>ProctorU does not support any Linux-based operating systems such as Chrome OS, Ubuntu, Fedora, etc.</u>

ProctorU recommends that you visit https://test-it-out.proctoru.com/ prior to your proctoring session to test your equipment.

How Do I Get Help:

If you need assistance while launching or during your exam session, please utilize Live Chat from within the ProctorU interface. Additionally, you may also submit a help request at https://support.proctoru.com/hc/en-us/requests/new, or call the ProctorU support line at 855-772-8678.

What does it cost?

Each exam costs \$17.00 - \$25.00 depending on the duration of the exam. Current proctoring fees are as follows:

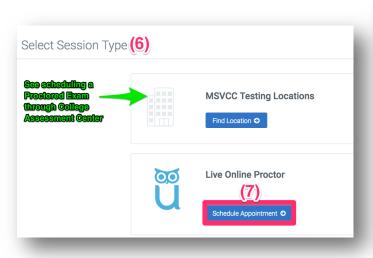
1-hour session: \$17.00
1.5-hour session: \$21.00
2-hour session: \$25.00
3+-hour session: \$30.00

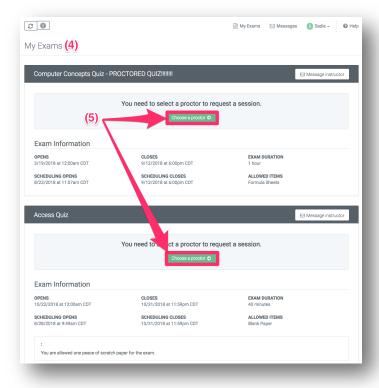
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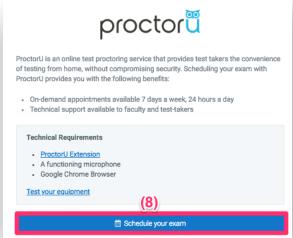
Credit/debit card payment is required when scheduling an appointment. Students are encourages to register for their exams at least three days in advance of their preferred testing time.

Scheduling a Proctored Exam through ProctorU

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- 2. Select the course you are scheduling the proctored exam for from the Dashboard
- 3. Click SmarterProctoring on the course navigation menu
- 4. This will take you to the **My Exams** screen
 - All proctored exams for this course will appear on this screen
 - Exam information will include:
 - Test Name
 - Open/Close Dates
 - Scheduling Dates
 - Exam Duration (time limit)
 - Allowed Items
- Click Choose a proctor to schedule a proctored exam
 - NOTE: You must Choose a Proctor for each individual proctored exam
- The Select Session Type page will display
- 7. Select **Schedule Appointment**, under Live Online Proctor
- 8. Click **Schedule your exam**





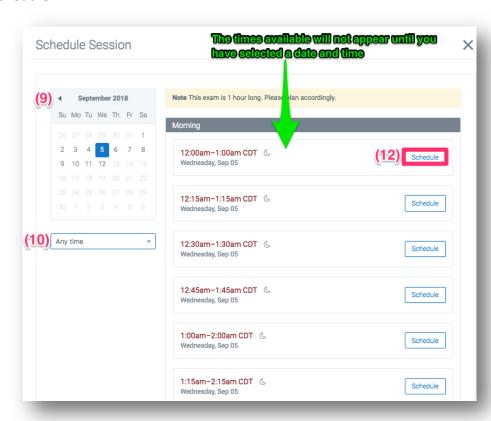


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- 9. Select a date
- 10. Select a time

NOTE: After selecting a time, you will have 5 minutes to complete your reservation. If you do not schedule within the 5 minute window, you will have to select a new time.

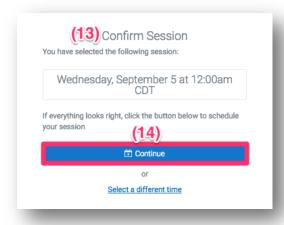
- 11. Available times will appear along the right-hand side of the screen
- 12. Click Schedule

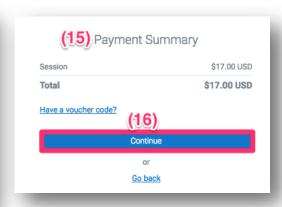


- 13. The Confirm Session box will display
- 14. Click Continue
- 15. The **Payment Summary** box will display

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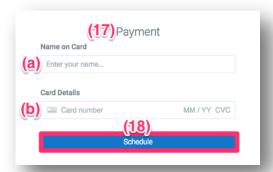
16. Click Continue

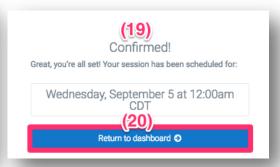




17. Enter Payment Information

- a. Name on Card
- b. Card Details
- 18. Click Schedule
- 19. The **Confirmation** screen will appear
- 20. Click Return to dashboard

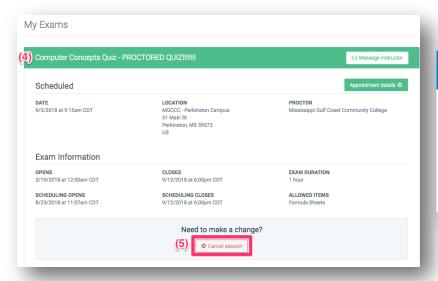


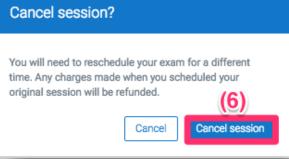


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