

ANNUAL REPORT 2024

The Learning Resources Centers (LRC) at MGCCC are located at the Jackson County, Harrison County, and Perkinson campuses. Each LRC is comprised of the Library, the Learning Lab, and the Media Center (with the exception of Harrison County which no longer houses Media Services). The LRCs embrace the mission and vision of the college by focusing on MGCCC's four Institutional Commitments: Teaching & Learning, Student Experience, Engagement & Partnerships, and Institutional Excellence.

The LRCs strive to exemplify MGCCC's commitment to excellence through providing vital services to our faculty, staff, and students; engaging in community outreach and partnerships; promoting collaboration within the campuses and the college; and providing supporting technologies to both students and faculty.

**Assistant Deans of
Learning Resources**

**Samantha Mitchell | Harrison County
Dr. Terri Sasser | Jackson County
Vanessa Ritchie | Perkinson**

Table of Contents

**01****Learning Resources Centers**

Overview

**03****Mission Statements**

Library | Learning Lab | Media Services

**04****LRC Team**

Harrison County | Jackson County | Perkinson

**05****Libraries**

Summary | Stats | Circulation | Instruction | Budgets

**12****Learning Labs**

Summary | Attendance | Instruction | Budgets

**16****Media Centers**

Summary | Budgets

**17****Special Allocations****19****Future Outlook**

Harrison County | Jackson County | Perkinson

Learning Resources Centers | overview

MGCCC's three Learning Resources Centers provide access across the curriculum to all students as needed to help assure student success.

LRC lab instructors and librarians at the Harrison County, Jackson County, and Perkinston campuses provide targeted, personalized tutoring; research assistance; and instructional coaching to students to help them succeed in their coursework. LRC staff work with students to make use of online journal databases, print and electronic books, science models, 24/7 library assistance, online tutoring, and many

other resources. Working cooperatively with classroom faculty, librarians and lab instructors tailor resources that will best aid students struggling with coursework.

As a part of the MELO (Mississippi Electronic Libraries Online) Consortium, MGCCC's three LRCs offer additional electronic resources to assist students. Those resources include databases, library chat, and email reference assistance which are available to all members of the consortium. MELO also facilitates interlibrary loans, significantly increasing student access to print resources. The Magnolia Project, funded at the state level, provides the majority of the LRCs' electronic resources. This program provides all public educational facilities with access to a large range of databases covering a wide variety of topics. MGCCC covers additional resources dependent upon available funding. The three LRC Assistant Deans work collaboratively to determine which additional resources are required and how to fund these additional resources.



LRCs | Overview continued

Student usage of the LRCs and associated resources continues to rise at all campus locations. While renovation plans for the three LRC facilities are on hold pending funding, staff at each facility continue to work toward creating a more inviting and streamlined atmosphere for students. The libraries at both the Harrison County and Perkinston campuses completed large book salvage projects this fiscal year. Shelving from the Perkinston Campus was relocated to the Harrison County Campus to replace old and outdated shelving. The Jackson County Learning Lab is now the home of an Anatomage Table, an interactive 3D life-size virtual dissection table that features several digitally reconstructed human and animal cadavers.

A portion of the Special Allocations funds was used to purchase furniture and equipment for each campus to make them more inviting for students. Some of those purchases included exercise desks, additional seating, makerspace supplies and equipment, and new anatomical models.

Laptop loan of CARES and Foundation laptops continues to thrive on each campus. The Perkinston Campus had a waiting list for both Fall and Spring Semester. Harrison County and Jackson County had rolling check out lists, with few left unclaimed each semester. The majority of these laptops are at least four years old and are at or near their usage expectancy. Replacement of these computers is highly recommended as demand for this service continues to grow.

The LRC Assistant Deans have worked this past year to create policies and procedures to begin awarding micro-credentials to students, faculty, and staff. Making use of the Credly platform, the first of these credentials was awarded to several students in the school's QEP program; the next set of credentials will be awarded in association with the Mississippi Artificial Intelligence Network (MAIN) project.



Mission Statements

Library

The mission of the library at Mississippi Gulf Coast Community College is to provide instructional support services that reinforce the curriculum of the college. We accomplish this by providing a well trained staff, excellent resources, and accessible facilities. We encourage and assist students to use the resources of our libraries to meet their personal needs and educational goals.

Learning Lab

The mission of the Learning Lab at Mississippi Gulf Coast Community College is to provide instructional support services that reinforce the curriculum of the college, enhance the quality of the Teaching & Learning environment, and foster the educational endeavors of the students, staff, and faculty. The services and materials provided support the educational needs of our community as well as the vision and the mission of the college.

Media Services

The mission of the Media Services Department at Mississippi Gulf Coast Community College is to foster the educational endeavors of faculty, staff, and students. We accomplish this by providing high quality audiovisual equipment, a wide variety of current media materials for curriculum support of classroom instruction, and extensive video production for college use.



LRC Team

Harrison County



Samantha Mitchell | Assistant Dean
Kerry Ladnier | Library Administrative Assistant
Nicole Aranda-Taylor | Librarian
Shake Delozier | Librarian
Kaitlyn Norton Parker | Math Faculty
Taylor Bendell | Math Faculty
Jessica Freitas | Science Faculty
Ashley Tibbs | Writing Faculty

Jackson County



Dr. Terri Sasser | Assistant Dean
Johanna Martin | Library Administrative Assistant
Genetris Byrd | Learning Lab Administrative Assistant*
Dr. Gwendolyn Carter | Librarian
Timothy Koehn | Librarian*
Kelsey Stewart | Math Faculty
Candice Torrey | Math Faculty*
Rachael Woodard | Science Faculty
Ivan Philippoff | Writing Faculty
Cory Hardy | Media Technician

Perkinston



Vanessa Ritchie | Assistant Dean
Tiffany Smith | LRC Administrative Assistant
Shugana Williams | Librarian
Laura Savage | Librarian
Rhonda Paslay | Math Faculty
Jana Ball | Science Faculty
Michael McKinney | Writing Faculty
Amber Morisette | Computer Lab
Nick Fint | Media Technician

New Staff

Mary Esposito | HC Learning Lab Administrative Assistant

Libraries | Summary & Statistics

MGCCC's three library facilities -- located at the Harrison County, Jackson County, and Perkinston campuses -- work together to ensure the best resources are available to students and faculty. Librarians at all three facilities offer comprehensive library instruction both subject specific and general, showing students how to properly conduct research and utilize the available databases. Workshops, videos, and Lib Guides are available, providing customized tutorials and subject guides to enhance online Canvas shells, orientations, classroom instruction, and embedded online services.



Usage Per Campus

Harrison County

Headcount

↑ 16,513 | +2.3%

Reference Questions

925

Jackson County

Headcount

↑ 9,517 | +21.1%

Reference Questions

72

Perkinston

Headcount

↓ 3,764 | -44.7%

Reference Questions

485

Total Library Patrons

↓ 29,794 | -3.3%



Libraries | Statistics continued

LibChat

LibChat is an embedded chat service that operates 24/7 with librarians worldwide. Questions go first to MELO consortium librarians, then to the academic consortium members if no MELO person is available. Librarians from the MELO consortium are required to staff the chat a certain number of hours during the week.



690 chats

LibAnswers

Through the MELO consortium, MGCCC has access to the LibAnswers platform as well as an extensive and searchable FAQ. Librarians at each facility are notified when there is a pending question in the ticketing system.



124 questions answered

LibGuides

LibGuides is a content management system that allows college librarians to create course and subject-specific guides to aid students with their research. Canvas-compatible quizzes and other elements can be utilized to assist course instructors. More than 135 have been created for faculty and student use.



23,051 views



Libraries | Circulation

Print Circulation

The Libraries' print circulation fluctuates yearly. Print circulation has been declining for the past 10 years in most libraries due to online book and periodical usage.

Collection items that fall under the Print category include books, DVDs, audiobooks, and intercampus and interlibrary

loans. Materials for these collections are added and removed on a regular basis based on the MGCCC Libraries' collection development policy as well as program accreditation requirements.



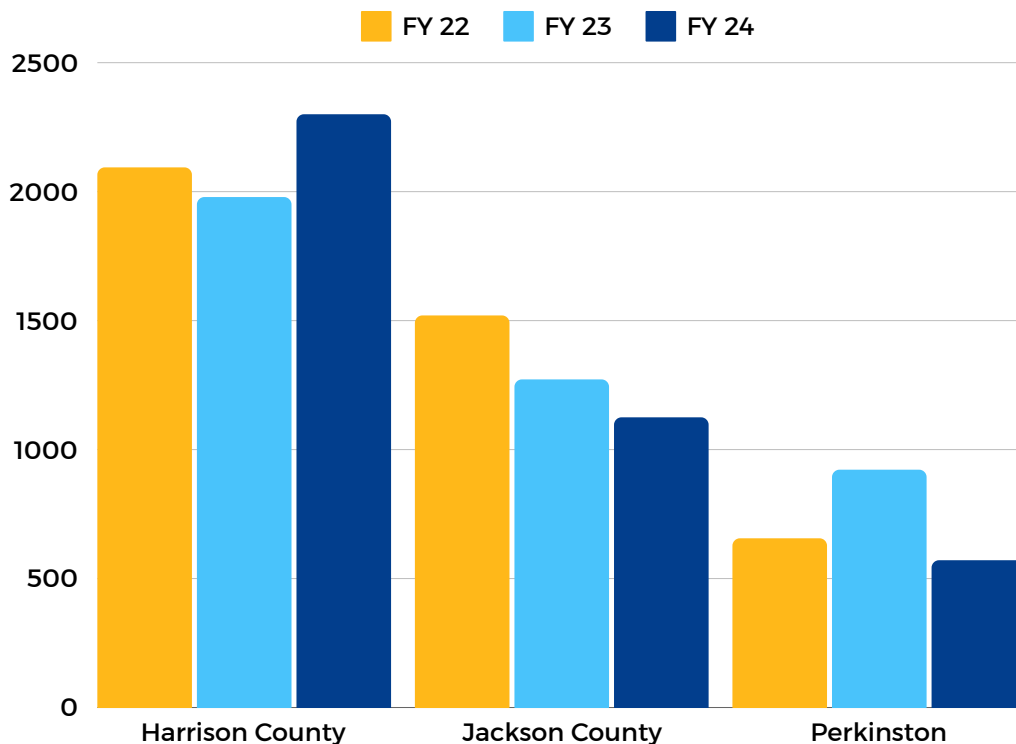
HC FY24 | 2,300 | +16.2%



JC FY24 | 1,125 | -11.5%



Perk FY24 | 571 | -38.1%



Libraries | Circulation continued

Laptop Circulation

The laptop checkout program has proven to be very successful and continues to be utilized heavily by students.

Laptop availability issues such as those that are not returned and those that are in need of repair affect checkout rates at all three campuses.



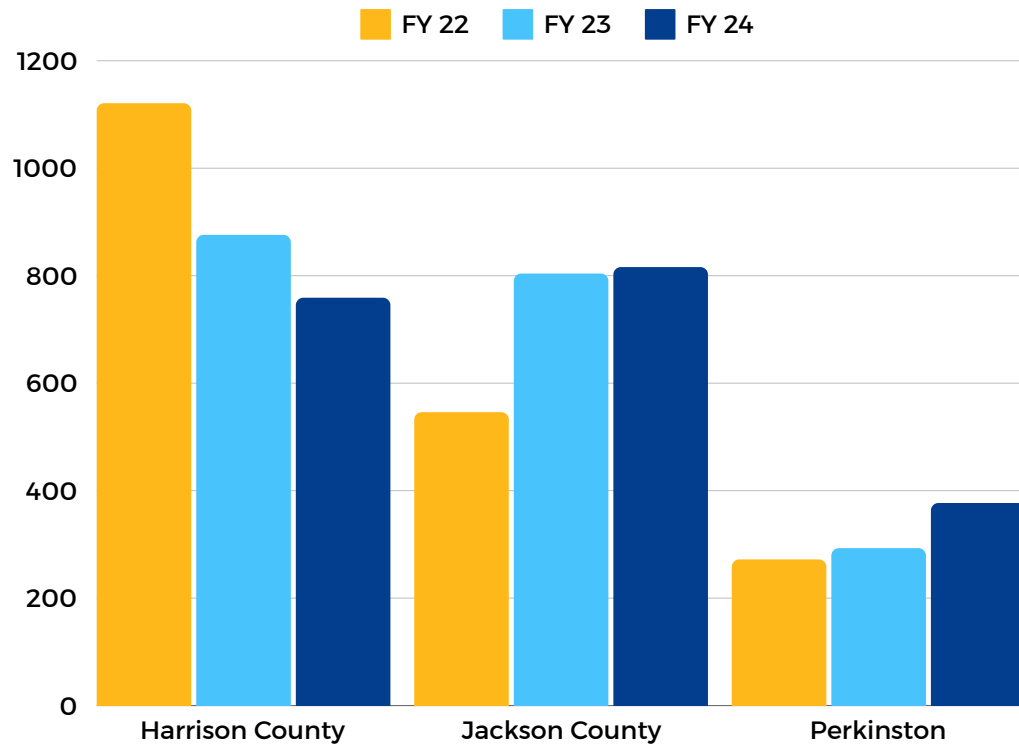
HC FY24 | 759 | -13.4%



JC FY24 | 816 | +1.5%



Perk FY24 | 377 | +28.7%



Libraries | Circulation continued

Electronic Circulation

Library patrons have access to more than 500,000 ebooks via the Libby app (formerly OverDrive), which expands the reach of MGCCC libraries and increases accessibility. Additionally, the Library subscribes to Gale eBooks, which allows patrons to access additional texts via database.

↑ **1,023 Libby ebooks | +3.75%**

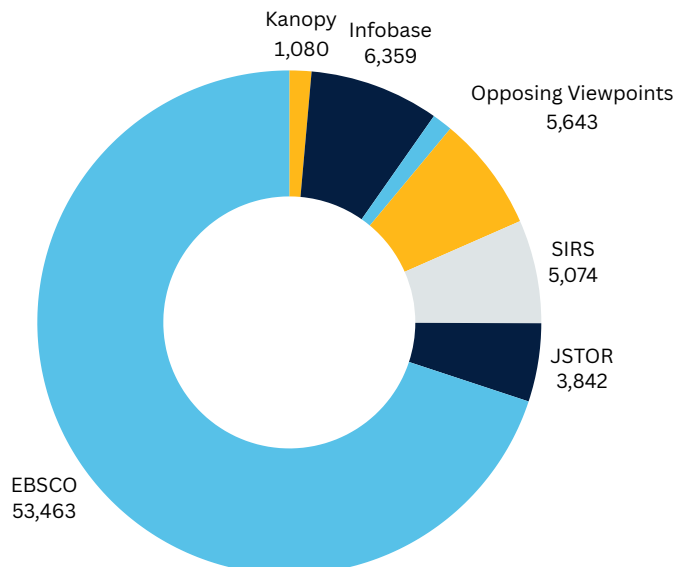
↓ **822 Libby audiobooks | - 9.4%**

↑ **1,188 Gale ebooks | +55%**

Database Usage

There are more than 70 databases available for research at the college. The most frequently utilized databases are provided by EBSCO via the Magnolia Project.

↓ **Unique Requests | 79,355 | -11.6%**



Libraries | Instruction



Learning to properly utilize library resources and understand the research process is extremely important to student learning.

Library orientations familiarize students with the available resources and introduce the necessary critical thinking skills that enable them to properly conduct research for their studies. Librarians offer general and subject-specific orientations to classes upon instructor request.

Workshops on specific topics and specific resources are also offered at various intervals for students, faculty, and staff wishing to expand their knowledge. Workshop topics include information literacy skills, introduction to artificial intelligence, and chatbot prompt engineering. Some upcoming workshops will focus on Library resources such as Kanopy and Libby.

Instruction Statistics

Harrison County

Library Orientation

69 sessions | 1,542 students

MGCCC College Tours/Orientation

20 days | 2,155 attendees

Jackson County

Library Orientation

36 sessions | 563 students

Perkinston

Library Orientation

32 sessions | 640 students

MGCCC College Tours/Orientation

20 days | 712 attendees

Total Served by Library Instruction

↑ **5,612**



Libraries | Budgets

Harrison County

	Adjusted Budget (\$)	YTD Activity (\$)
Educational Supplies	6,821.13	4,938.16
Periodicals/Subscriptions	46,043.45	46,043.45
Library Books	7,497.41	7,099.89
Rental Charges	6,282.00	6,282.00
Minor Equipment	14,119.60	14,119.60
Travel	434.42	434.42
Computer Technology Equipment	4,199.94	4,199.94

Jackson County

	Adjusted Budget (\$)	YTD Activity (\$)
Postage/Freight	651.00	73.93
Office Supplies	1,251.26	1,251.26
Other Materials/Supplies	700.00	0.00
Periodicals/Subscriptions	7,714.04	7,714.04
Library E-Periodicals/Subscriptions	12,288.26	12,288.26
Library E-Books	9,874.20	9,874.20
Food for Persons	50.00	0.00
Library Books	29,703.00	20,005.34
Audio Books - Library	47.95	47.95

Perkinston

	Adjusted Budget (\$)	YTD Activity (\$)
Repairs/Maintenance	288.00	266.22
Service Contracts - Equipment	15.00	0.00
Office Supplies	2,070.00	1,808.43
Periodicals/Subscriptions	21,343.00	20,442.51
Food for Persons	40.00	0.00
Food - Campus Events	0.00	39.66
Minor Equipment	3,351.00	3,133.37
Travel	700.00	0.00
Computer/Technology Equipment	967.00	966.96
Library Books	7,759.00	7,633.11



Learning Labs | summary



MGCCC Learning Labs are a valuable resource available to all students of the college. Lab instructors offer face-to-face tutoring as well as online tutoring via WebEx or Zoom. Lab orientations are frequently offered at the beginning of the semester and various workshops are available over the course of the semester.

Lab instructors create online and print resources to assist students with particular concepts or problem areas. The majority of these resources are available via Canvas, allowing students access to them at all times. The Learning Labs also house other types of instructional materials such as science models, calculators, full skeletons, worksheets, and various types of learning technology such as AR and VR units.

Classroom and Learning Lab instructors work collaboratively to determine skill areas for targeted instruction. Lab instructors then design lessons and workshops to assist students in these areas. The relationship between classroom and lab instructors is vital to addressing student needs.

Classroom faculty are encouraged to direct students, especially those who are struggling with coursework, to the Learning Lab for additional support. Interdepartmental cooperation enables all faculty to encourage student success, assist with retention and completion, and address specific student needs.

Learning Lab Visits



234.9% since FY21 | 77% since FY22



Learning Labs | Attendance



Overall Lab Attendance | 36,252 | +1.3%

The Learning Labs at all three campuses continue to utilize Accudemia to track and categorize Learning Lab visits.

College-wide, Learning Lab attendance has increased from fiscal year 23 (35,800 visits).

The Assistant Deans expect to see an increase in engagement next fiscal year with the introduction of the anatomage table at JC, new models, refurbished study rooms, and further collaboration with classroom faculty and department chairs.

Harrison County



Visits | 8,823 | -6.3%

Unique Visitors | 1,142 | 7.7 visits per student

Jackson County



Visits | 6,201 | -7.7%

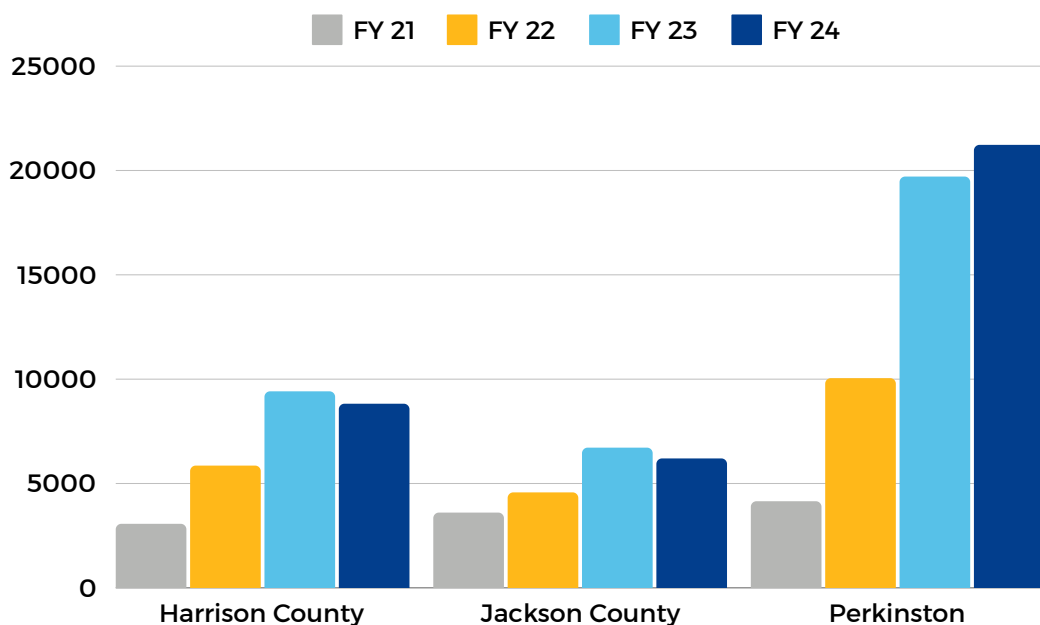
Unique Visitors | 1,784 | 3.5 visits per student

Perkinston



Visits | 21,228 | +7.7%

Unique Visitors | 1,119 | 19 visits per student



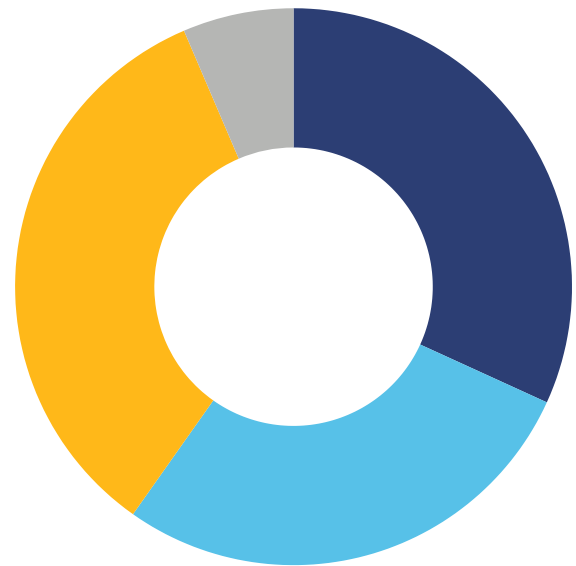
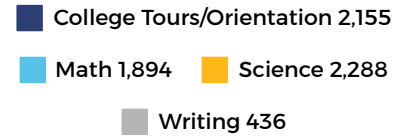
Learning Labs | Instruction

Learning Lab instructors provide orientation sessions and workshops in cooperation with classroom faculty. These sessions may take place in the lab or in the classroom.

Orientation sessions allow students to gain familiarity with both the Learning Lab staff and the facilities, increasing the likelihood that students will return to utilize the services and resources.

Workshops are designed to target specific skill areas identified by faculty to ensure student needs are being met both inside and outside of the traditional classroom.

Orientations & Workshops 6,733 Total Attendees



Harrison County

→ **Orientations & Workshops | 114 sessions | 2,046 attendees**

→ **College Tours/Orientations | 20 days | 2,155 attendees**

Jackson County

→ **Orientations & Workshops | 112 sessions | 2,572 attendees**

Perkinston

→ **Orientations & Workshops | 104 sessions | 2,425 attendees**

→ **College Tours/Orientations | 20 days | 712 attendees**

Total Served by Learning Lab Instruction

↑ **9,910**

Learning Labs | Budgets

Harrison County

	Adjusted Budget (\$)	YTD Activity (\$)
Educational Supplies	1,230.73	752.42
Minor Equipment	684.96	684.96

Jackson County

	Adjusted Budget (\$)	YTD Activity (\$)
Software Acquisition	0.80	0.00
Educational Supplies	1,241.53	1,241.53
Building / Maintenance Supplies	475.00	0.00
Travel	84.00	0.00

Perkinston

	Adjusted Budget (\$)	YTD Activity (\$)
Office Supplies	911.00	910.35



Media Centers | Summary & Budgets

Media Centers at the Jackson County and Perkinson Campuses provide equipment and services that meet the needs of faculty, Student Services, Teaching & Learning, and Student Activities for events, sporting activities, and festivals. Media technicians are available at sporting events, PTK induction, board meetings, concerts, drama productions, Festival of Lights, Trunk or Treat, Candlelight the Coast, Idol Night, and convocations.

All events requiring sound, video, camera, or computer equipment are covered by the Media Center. Classroom media needs such as projectors, screens, and sound equipment are maintained and replaced by our media technicians. Researching and recommending new equipment and software for classroom usage is a very important role for these centers. The iMPAC staff at the Harrison County campus is responsible for media needs at that campus.

Jackson County

	Adjusted Budget (\$)	YTD Activity (\$)
Postage/Freight	387.30	0.00
Office Supplies	2,953.97	2,890.48
Minor Equipment	4,116.92	4,116.92
Library Films	345.85	0.00

Perkinson

	Adjusted Budget (\$)	YTD Activity (\$)
Office Supplies	2,406.00	2,405.48
Minor Equipment	5,490.00	5,229.67
Computer/Technology Equipment	6,730.00	6,289.06

Special Allocations

Special Allocations money comes from a Central Office fund that is used to purchase items specifically for student use. The funds are used to purchase several databases, with the remainder split between the three campus Learning Resources Centers.

Budget

	Adjusted Budget (\$)	YTD Activity (\$)
Periodicals/Subscriptions	18,895.00	18,894.47
Minor Equipment	9,481.00	9,169.77
Minor Equipment/Library	3,860.00	3,713.37
Furniture Educational	4,603.00	4,602.60
Computer/Technology Equipment	8,321.00	8,319.05

Expenditures | Total: \$42,369.77

Databases | All Campuses

Item	Price (\$)
ProQuest Subscription (Annual)	9,322.07
Cengage Learning (Annual)	9,572.40
Total	\$ 18,894.47

Harrison County

Item	Quantity	Price Per Item (\$)	Price (\$)
Skeleton Model	1	348.00	348.00
Head/Neck Musculature Bust	1	338.00	338.00
Human Torso 2	1	828.00	828.00
Wall Mounted Shelves (set of 2)	1	299.99	299.99
Dry Erase Board	5	69.99	349.95
Desk Outlets	3	29.99	89.97
Cricut (Machine + Essentials Bundle)	1	483.71	483.71
Library Furniture	1	5,967.00	5,967.00
Total			\$ 8,704.62



Special Allocations | continued

Jackson County

Item		Quantity	Price	Total
Computer Bags		100	14.44	1,444.00
Ink for art printer (Black)		2	59.99	119.98
Ink for art printer (Cyan)		2	46.49	92.98
Ink for art printer (Magenta)		2	43.99	87.98
Ink for art printer (Yellow)		2	43.99	87.98
Cord covers		4	28.49	113.96
Charging station		4	25.99	103.96
Exercise Workstations		5	249.00	1,245.00
Exercise Workstations		1	299.00	299.00
Camera and supplies		1	3,375.00	3,375.00
Microphone	174.90			
Camera Case	153.80			
Camera Battery	176.31			
Panasonic Camcorder	2,847.03			
Memory Card	22.78			
			Total	\$ 6,969.84

Perkinston

Item	Quantity	Price Per Item (\$)	Price (\$)
Projection Screen	1	1,008.57	1,008.57
Stands for 55" & 65" Flip Chart	2	191.57	383.14
Nebula Cosmos Laser w/Travel Case	2	1,650.00	3,300.00
Nebula Wireless Microphone	1	119.99	119.99
Exercise Bike	3	299.00	897.00
Touch screen computer	1	1,064.38	1,064.38
Activity Board tables	2	513.88	1,027.76
		Total	\$ 7,800.84



Future Outlook

The Learning Resources Centers are working to find innovative ways to explore the future of spaces like ours in an effort to better serve the changing needs of our diverse student body and community.

Harrison County



The Harrison County LRC began a large salvage project in June 2024, removing almost 17,000 damaged or obsolete titles to improve our print collection. We took this opportunity to replace the bookshelves that were not structurally sound with extras from Perk, resolving our Library's OCR compliance issues and streamlining our Library layout. We are currently in the final stages of this project.

We have several ongoing projects carrying over into the new fiscal year, including collaborating with PTK to create a quiet room, refurbishing our study rooms, creating engaging library spaces, and establishing our makerspace. We are also exploring options to collaborate further with other departments on campus.

Jackson County



Ongoing construction at the JC campus has contributed to lowered traffic in the LRC, but with that project scheduled for completion we expect numbers to rise in the Spring semester.

Learning Lab instructors have also been tasked with reaching out to meet the needs of our large dual credit population through an increased online or remote presence.

In the Library, we will continue to downsize our print collection, lead AI training on our campus, and look for ways to grow community relationships.

Perkinston



The Perkinston LRC has a lot going on this fiscal year. We are working on an ALA Library Capacity Building Grant for libraries serving incarcerated persons. Three of our LRC staff will be working with the George County Correctional Facility to provide information and assistance to individuals within six months of parole. We will be doing workshops on how to conduct research (job search), resources available to them once they are out, resume writing, and legal information pertaining to housing and employment. We are all very excited to be able to assist this group of individuals in their transition back into society.

The LRC has been undergoing major changes for the past year. We salvaged over 60% of the print collection and have opened up the library space to allow for collaborative work spaces for students. We are in the process of acquiring equipment and furniture for a makerspace area, and we hope to have that up and running soon.